



Information sheet supplier appraisal

The Deutsche Bahn AG runs a standardized, group wide valid Supplier Management System. We assess our suppliers according to transparent criteria like Quality, Costs and Deadline along the supply chain. The result of the above described assessment logic are nine assessment criteria.

	Offer phase	Supply and service phase	Product in practice phase
Quality	Offer quality (as requested)	Supply and service quality	Quality in compliance with contractual agreements
Costs	Price level	Costs in compliance with contractual agreements	Costs in compliance with contractual agreements
Punctuality	Compliance with requested deadlines	Compliance with contractual deadlines	Compliance with contractual deadlines

The supplier appraisal is a target-performance comparison of provided supplies and services with regard to the contractually stipulated agreements.

Generally each supplier rating is for one supplier and one material group. Suppliers who supplies in different material groups, can get different appraisals in a short period of time.

Information for suppliers

Supplier rating	Total points The supplier ...
Outstanding	exceeded DB AG's requirements > 99 points
Good	met DB AG's requirements 80 to 99 points
Restricted	was partly consistent with the requirements of DB AG 35 to 79.9 points
Poor	did not meet DB AG's requirements < 35 points

Overall result of the supplier appraisal

The screenshot shows a dashboard with the following details:
- Overall result: Outstanding
- Grid of metrics: Quality (Offer phase, Supply and service quality, Product in practice phase), Costs (Price level, Compliance with contractual agreements), Punctuality (Compliance with requested deadlines, Compliance with contractual deadlines).
- Status indicators: Green for 'Good', Yellow for 'Restricted', Red for 'Poor'.
- Summary: Overall result is Outstanding (blue bar).

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If you have any questions please contact the signatory of this letter respectively the buyer who is in charge of it on the part of Deutsche Bahn AG.